

# RETURN FORM



ORDERNR:

INVOICE NUMBER:

FAMILYNAME:

FIRSTNAME:

STREET / NR:

ZIP CODE / TOWN:

E-MAIL:

**Dear customer, you have just received a delivery from us. We take this opportunity to thank you for ordering at ARMY SHOP ADMIRAL.**

*If you find errors or you are not satisfied with the item, please return it in the same condition you received it (with original package) by adding the filled out form that follows:*

**Army Shop Admiral  
Postamt 8430 Leibnitz - Postlagernd  
Bahnhofstraße 3,  
AT - 8430 Leibnitz  
AUSTRIA**

- exchange product
- hold the value as credit for future orders
- Refund of the product value/difference to my credit card (only possible if the order was previously issued by credit card)

CREDIT CARD NR:

- OR Refund of the product value/difference onto the following bank account\*

KONTOINHABER:

IBAN:

BIC:

ACCOUNT NR:

BLZ:

NAME OF YOUR BANK:

**\*Please complete the above information in full so that we can deal with your return quickly. \*Please provide your IBAN and BIC Numbers so that no transaction costs will occur.**

- OR Refund of the product value/difference as credit onto the paypal account

Paypal E-Mail \*

**\*Please write here the email address of your Paypal account. Costs may occur for reimbursement.**

## RETURN ITEM

Article Nr.	Name	Colour	Size	Number	Reason*
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

**\*01 too large**

**\*02 too small**

**\*03 don't like the product**

**\*04 product photo was different 05 late delivery**

**\*06 wrong delivery**

**\*07 damaged product (please note the exact damage) ...**

*for incidents of transport damage please contact us immediately!*

## EXCHANGE PRODUCT

Article Nr.	Name	Colour	Size	Number	Reason*
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

### CHECK LIST

- 01 Returns form fully completed and copy of your invoice
- 02 Pack the returned products well (original packaging preferred)
- 03 Provide sufficient postage on the package
- 04 Returned packages with insufficient postage will not be accepted
- 05 Please allow up to 7 days for returns processing!

### QUESTIONS?

Please contact our Customer Service to [info@army-shop-admiral.eu](mailto:info@army-shop-admiral.eu)



**RETURNED PACKAGES WITH INSUFFICIENT POSTAGE WILL NOT BE ACCEPTED!**